



## Terms and Conditions

### **General:**

By booking, you agree to follow the reasonable procedures and instructions of the Organisers.

You must comply with the rules and regulations governing the Venue. If you bring any property to the Venue, you do so at your own risk.

We are not responsible for any loss and/or damage to such property.

If you are using car parking facilities at the Venue, you do so entirely at your own risk. We do not accept any responsibility for any loss and/or damage resulting from your use of such car parking facilities.

### **Cancellation Policy:**

Refunds can only be made with a minimum of six weeks' notice before the first day of the Meetings. We recommend that you arrange for cancellation insurance if you wish to have it.

### **Substitutions:**

Substitutions may be possible, at our discretion, subject to it being a like-for-like ticket replacement. For example, we would not be able to substitute a Standard Ticket for a Child's Ticket. We are also unable to substitute bookings for single rooms with existing bookings for room sharing. Substitutions can only be requested up to three weeks before the first day of the Meetings.

It is your responsibility to find an alternative person to substitute with. If you do, it is your decision whether to gift your booking or ask them to repay you for your costs. We will not refund. Should you agree to substitute, please email the Organiser, Andrew Mason, ([AMason@unitarian.org.uk](mailto:AMason@unitarian.org.uk)) as soon as possible indicating the name, email address and phone number of both you and the substitute.

## **Behaviour:**

Our Ethos is based around personal responsibility, and caring for both ourselves and those around us, particularly those who are more vulnerable than ourselves.

- We would ask that people consider that others will have different levels of comfort with large in-person meetings. We ask you to respect the decisions of any attenders who choose to wear masks, avoid physical contact (such as handshakes or hugging) etc.
- Please do not come if you feel ill or have received a positive test or other diagnosis of a communicable illness.

We reserve the right to refuse admission to any person whom we consider in our absolute discretion to be unsuitable for admission to the conference or to remove such person after the start of the conference.